

E-METERS

Prepaid Electricity Meters

19A Dyke street
Factoria
Krugersdorp, 1739
Johannesburg

Tel: 011 664 7512 Fax: 011 955 1902

Email: Sales@emeters.co.za Web: www.emeters.co.za

TENANTS:

How to obtain credit

Your meter is setup with a credit limit. This may be any value set by the person or company responsible for managing the meter.

If you are working in prepaid mode, then the credit limit will have been set to "0". Before a credit token can be issued, funds must be deposited into the bank account of the person or company responsible for the meter and then credited to the meter. Only once the funds are credited to the meter can a 20-digit credit token be obtained via SMS.

When the meter is in credit the system will only issue tokens to the value of the credit available. For example: If the available credit is R100 and a credit token is requested for R150, a token to the value of R100 will be issued.

A credit token may be obtained for any amount equal to or lower than the available credit. For example: If R300 was credited to the meter, a credit token for R200 can be requested. The remaining credit will be R100. This balance can be requested in whole or in smaller amounts as required. The meter will only dispense electricity up to the value of the credit tokens requested and then manually entered via the keypad.

The meter will stop dispensing electricity when the KW/H value of the tokens entered is consumed and will not dispense further until such time as another credit token number is entered.

NOTE: Credit tokens can only be used once and cannot be used for any meter other than the one for which it was requested.

To obtain credit:

1. Transfer funds into the bank account of the person or company responsible for managing the meter.
2. Request a credit token.
3. Enter the credit token into the meter using the keypad.
4. Check meter on screen display regularly and ensure you have enough credit available to request additional credit tokens if required.

TIPS

- To avoid being left without credit and possibly no electricity, make fund payments for credit with enough time to account for transfers between banks, weekends and other unforeseen delays.
- Pay funds using Electronic Fund Transfer (EFT) to avoid cash handling charges being deducted.
- Use Internet Banking to pay funds, it is cheaper and then possible to send payment notification using SMS or email services.

How to request a 20-digit credit token

For the meter to allow supply of electricity a 20-digit credit token must be entered. A token, up to the value of available credit, can be obtained at any time by sending an SMS request to the number 35446.

To obtain a credit token:

1. Write a text message containing the following string. SMS must start with M.

Example: *M1234*0411111111*200*

Replace "0411111111" with your meter number.

Replace "200" with the value in Rands.

Replace "1234" with your own PIN number.

2. Send the message to 35446.

3. You will receive an SMS response containing the following information.

Token:1234 5678 9012 3456 6789

T1, SGC 399999 25kwh @ 30c/kwh

4. Enter the 20-digit token into the meter using the keypad.

Once entered the KW/h value reflected on the meter display will be updated accordingly.

NOTE: All SMSs are charged at R3 per message.

How to request a mini statement via SMS

A mini statement of all transactions processed against a meter can be obtained by sending an SMS request to the number 35446.

To request a mini statement:

1. Write a text message containing the following string.

Example: 0411111111*M*total*4321

Replace "0411111111" with your meter number.

Replace "4321" with your own PIN number.

2. Send the message to 35446.

3. You will receive an SMS response containing the following information.

MeterNo: 12345678999, Current Accumulation (purchases for the current month)

XX KW/h,

Purchase Limit (loaded for your meter)

Available KW/h for the month : (Purchase limit – Current Accumulation)

Arrears value

Previous month usage: total in KW/h

NOTE: All SMSs are charged at R3 per message.